Configuration Assistant

- What is a Target?
- Bandwidth
 - · Search for Devices
 - Verify settings
- Finalise
- Connection QualityCan't find your device?

The Configuration Assistant walks you through adding a new Target or editing an existing one.



Having trouble monitoring your device(s)?

If you're having trouble, have a look at the Monitoring & Compatibility FAQs.

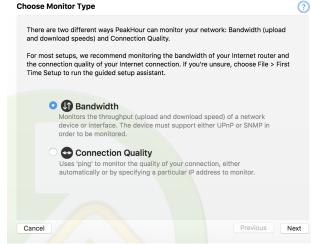
What is a Target?

- A Target is either a Bandwidth Monitor or a Connection Quality Monitor.
 - Bandwidth Monitors monitor the network through (upload and download) of a device or interface.
 - Connection Quality monitors the latency to a hop or specific host on the Internet, allowing you to see the latency between you and that endpoint.
- · You can configure and monitor as many Targets as you wish.

Bandwidth

Search for Devices





UPnP-enabled routers that are found. If your router does not show up, check your router to ensure UPnP or "Universal Plug and Play" is enabled. If you're still having trouble, see our UPnP Troubleshooting guide.

SNMP devices do not automatically advertise their presence. To add an SNMP device, you can either enter it's name or IP address manually via the Add SNMP Device... button or you can use the Scan for SNMP Devices option to actively search your network.

For detailed instructions on how to add an SNMP device, click here.

Verify settings

The Validation screen analyses the configuration and attempts to show a real-time view of bandwidth throughput.

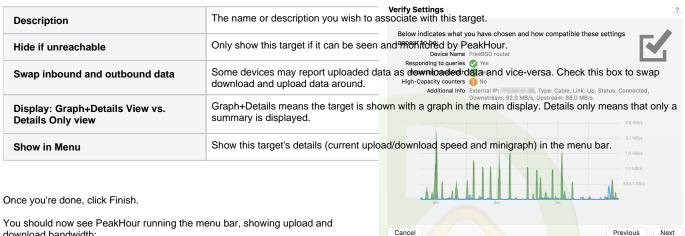
The following describes the what the analysis means:

Responding to queries	Whether or not the device is responding to (SNMP or UPnP) queries and returning meaningful responses.
Reporting bandwidth	Whether or not the device appears to be reporting bandwidth correctly. This will be Yes if PeakHour can see that the device / interface is reporting traffic moving through the device. Note that this can be Yes but the device or interface may not report bandwidth correctly. In order to ensure whats being reported matches up with what you expect, we recommend a test by either downloading a file of a known size or using a site like speedtest.net
High Capacity Counters (SNMP only)	If this is Yes, the interface supports High Capacity (64-bit) counters. See High Capacity Counters for more information.

If the graph appears to be showing throughput as you'd expect, click Next.

Finalise

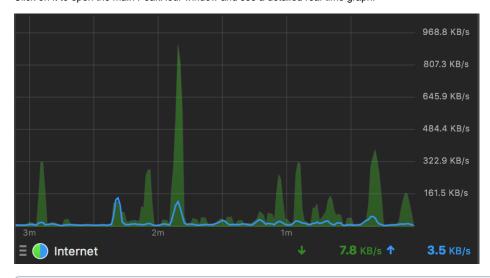
The last screen in the Configuration Assistant lets you set a few important parameters:



download bandwidth:



Click on it to open the main PeakHour window and see a detailed real-time graph:



Didn't find any UPnP or SNMP-compatible devices?

Check out our FAQ on how to enable SNMP on Macs, Windows and Linux PCs.

Connection Quality

Connection Quality monitoring allows you to monitor the quality or latency of your Internet connection or to a specific site on the Internet (e.g. NetFlix).

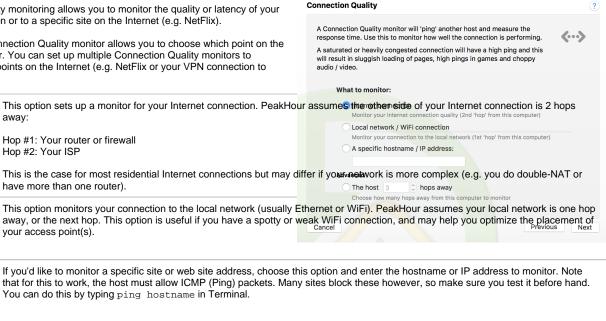
Adding a new Connection Quality monitor allows you to choose which point on the Internet to monitor. You can set up multiple Connection Quality monitors to monitor different points on the Internet (e.g. NetFlix or your VPN connection to work).

You can do this by typing ping hostname in Terminal.

Hop #1: Your router or firewall

have more than one router).

Hop #2: Your ISP



Internet Connection

Local

network / WiFi connection

A specific

hostname

address

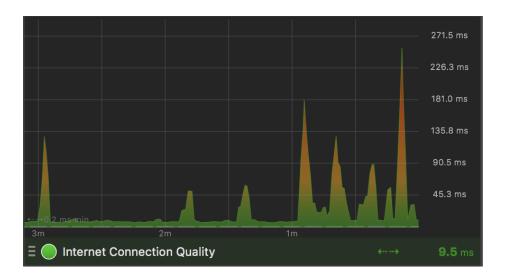
The host x

hops away

To monitor a specific site, host or IP address, that site must allow ICMP (or 'ping') packets to reach it. If the site blocks ping, you will not be able to monitor it. To test the site first, type ping hostname in Terminal.

is more complex and the other side of your Internet connection is more than the default (2) hops away.

Finally, you can choose a custom number of hops to monitor. Typically you'd use this option to monitor your Internet, but your network



Can't find your device?

- · Bandwidth Monitoring FAQ
- Can PeakHour monitor the usage of individual computers / devices?
- I'd like to monitor my Mac/PC/Linux devices. How can I enable them?
- Can PeakHour monitor the usage of individual computers / devices?